## Sewer Commission Meeting 2/3/2020

## Attendance:

Alex Meisner- Commissioner Tom Walker- Commissioner Everett Wickline- Acting Chief Operator Melissa Murphy- Town Treasurer

Call to order- Meeting called to order at 4:03 pm

## Citizens Concerns-

- Annie Chapelle and Dave Gordon have a question about the new sewer billing. They
  believe the amount they are being billed is incorrect.
  - Their classification status is determined as a 2 family household... Billing issue resolved.
- Spencer Gowan- Claimed his family did not get a bill and got charged interest. Meter reading seemed really high. Spencer was told to call the water department for meter reading discrepancies.
  - Potential billing issues might have been solved with a previous bill being misplaced.
  - Also has a question about a new water and sewer main that will be near his property.

**Previous Minutes Approval-** A **Motion** Meisner and Seconded by Walker to approve the 1/15/2020 minutes passed unanimously.

Glenwood Ave Discussion- Walker says we should have the money for the Glenwood project and anticipate starting it in the spring with weather permitting. We will check the money and find out.

## Billing Discussion-

- After the bill went out in May, one of the residents admitted to receiving a second bill.
- Melissa Murphy, our town treasurer, has come forward to discuss billing issues. 7 Bolton Rd. is one of these properties.
- She thinks a lot of the issues are that they were mailed in April and were not due until November and some may have forgotten about the bills over time.
- Another issue is that some of the homes that have "closed" when sold. Walker says, "The
  process should be handled with the realtors and the necessary parties when the closing
  happens."

- Walker and Meisner are in agreement whether a new owner deserves a bill or not that they are to receive a bill and go through the necessary abatements protocol.
- For another sewer issue, Melissa Murphy and Andrea Llamas, our town administrator, have searched documents going back to the 1970's and there appears to be no document saying that the Quinns are exempt from sewer billing for two properties. A previous balance will be placed as a lien on their properties.
- Meisner thinks "as a sewer commission, we are following the necessary procedures that all sewer users are held to the same standard."
- The commission and sewer plant, will be sending out a letter asking for the proper documents.
- Meisner apologized to Melissa Murphy for any stress that he may have caused her regarding the billing issue.

**Plant Operator Report-** Ames Electric has a proposal for 3 control system modifications. THe items involve Flow Rate, Dissolved Oxygen, and Chlorine Residual. The estimated cost would be \$19,000.

• "When we don't get rain and snow the plant works very well..." Everett says.

**Topics not Anticipated-** There is a Highland Ave. project that has been in discussion for several years. There are some sewer lines that back up and flood around 179.5 Main street. The tests were done at some point but we must contact Chelsey and inform her about this when she comes back from her FMLA.

Adjourn- Meeting adjourned at 5:00 pm.

Alex Meisner

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Tom Walker

Dan Gray