# Sewer Department Newsletter

# April 2024

### **Greetings and Highlights:**

- Sewer Account Installments
- Quarterly Billing
- 45 Days to Pay
- Additional details

#### First: Sewer Account Installments.

Our best friend and Treasurer/Collector, Michele Turner, is able to set up payment plans for Sewer bills. In other words, you can set up a monthly amount to prepay and the amount is credited to your Sewer account. For example, you might set up \$50.00/month and your sewer bill would apply the amount in your account towards the bill.

To take advantage of this, email Michele at <a href="Mturner@northfieldma.gov">Mturner@northfieldma.gov</a>. She may ask to set up an appointment with you or you might be able to drop by her office hours Monday and Wednesday (9-3) and set up your account.

### Second: Quarterly Billing.

With all the catch up and changes and consent order items going on, Michele has met with the Sewer Commission many, many, many times.

Beginning this summer, we are going to quarterly billing. This billing segmentation will lower the "big number bill" you receive every 6 months to half the amount over 3 months.

## Third: 45 Days to Pay.

Along with quarterly billing, we are adding 15 days to the due date. This will help citizens on monthly allotments to spread the cost out over 2 monthly checks.

**Additional details** will follow soon regarding the FY25 Budget, moving from EDU to Metered, the Consent Order Revision (this is big), and more on the 13–15-year capital improvement strategies. A lot of this is still being solidified, but your 1 full-time Chief Operator and your 2 very part-time Commissioners are working our tails off to keep things moving forward while trying to fend off the excessive, grotesque suggested expense increases.

We also want to give a big shout out to the professionals at MassDEP who reached out to us and proposed the Consent Order Revision. It was a boat load of work in a short time frame, but well worth it.

WE NEED YOU.....AND WE MEAN ALL OF YOU. Come learn with us.

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